

# Bradnam's 6 Year Guarantee TERMS & CONDITIONS

Bradnam's Windows and Doors Pty Ltd is a member of the Australian Window Association and as such conforms to an Industry Code of Conduct designed to protect consumers.

Subject to the conditions and limitations below Bradnam's Windows and Doors Pty Ltd guarantees its products against defects arising from faulty workmanship or materials for six years from the date of delivery or installation.

For the purpose of this warranty "the product" can mean a window, door, insect screen, safety screen, Stainless View™ screen, Ali-View™ screen, shower screen, splashback, mirror, wardrobe door or shelving product ordinarily manufactured and sold by Bradnam's Windows and Doors Pty Ltd.

## Conditions and Limitations

- 1 The product is installed in accordance with the relevant Australian Standards and building practice. Unless otherwise specifically confirmed in writing, Bradnam's Windows and Doors Pty Ltd accepts no responsibility for waterproofing and/or re-sealing of penetrations and such remains the responsibility of others.
- 2 The product has been maintained according to Bradnam's Windows and Doors Pty Ltd maintenance recommendations and has not been subject to misuse, physical abuse, or neglect.
- 3 In respect of window and door products, this guarantee is void if Bradnam's Windows and Doors Pty Ltd insect screens, safety screens, Stainless View™ screens and Ali-View™ screens have not been manufactured and fitted by Bradnam's Windows and Doors Pty Ltd installers or personnel nominated by Bradnam's Windows and Doors Pty Ltd.
- 4 Manufacturing standards and tolerances are not deemed defects, nor are industry variations in the colour of aluminium componentry and glass.
- 5 Bradnam's Windows and Doors Pty Ltd accepts no responsibility for glass breakage (except for faulty workmanship or materials). Wire reinforced glass, toughened glass, float glass, laminated glass, mirror glass, framed mirror glass and painted glass is guaranteed against defects and degradation for one (1) year.
- 6 Moving parts, where applicable, which wear out as part of normal use are guaranteed for one (1) year.
- 7 This guarantee is limited to the repair or replacement of the faulty product at the company's discretion but does not extend to the installation or refurbishing of a replacement product or any other consequential or indirect damage incurred as a result of the defect. Only repairs carried out by Bradnam's Windows and Doors Pty Ltd personnel or authorised Bradnam's Windows and Doors Pty Ltd agents are covered by this guarantee.
- 8 This guarantee is in addition to all other rights and remedies in respect of this product to which you are entitled under the *Competition and Consumer Act 2010 (Cth)*.

## Warranty Claims

Claims under this guarantee must be made within one month of the defect arising in the product. Other than as provided by law Bradnam's Windows and Doors Pty Ltd will repair or replace the product to the extent that it is functionally equivalent to the original product supplied.

Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to the nearest Bradnam's Windows and Doors Pty Ltd office. All warranty claims will initially require a deposit to be paid. After inspection by Bradnam's Windows and Doors Pty Ltd personnel or authorised agents, the customer will be advised if the claim is covered under the warranty. If the claim is under warranty the deposit will be refunded and the product will be repaired or replaced by Bradnam's Windows and Doors Pty Ltd. Otherwise, upon the customer's request, Bradnam's Windows and Doors Pty Ltd will provide a quote to rectify the problem.



For more information call Bradnam's on  
**1300 WINDOWS** 1300 946369  
or visit [bradnams.com.au](http://bradnams.com.au)



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WINDOWS & DOORS

INSECT & SAFETY SCREENS

SHOWER SCREENS

MIRRORS & WARDROBES

SPLASHBACKS & SHELVING



**Australian**  
Owned & Made

Bradnam's products are proudly made in Australia and designed specifically to meet all Australian conditions

Note: Products may be subject to local variation, regulatory requirements and confirmation of structural performance



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