

Product Care GUIDE

Maintenance of Powder Coated Aluminium Finishes

- In a rural atmosphere, cleaning may not be needed more frequently than every 6 months.
- In industrial and marine environments, more frequent cleaning (e.g. monthly, every 3 months is necessary).
- **It is important** that non-abrasive mild detergent solution is used for cleaning.
- Add the non-abrasive mild detergent solution to a bucket of warm water.
- Wet a clean soft rag then wipe the aluminium.
- Make sure that the surfaces are thoroughly rinsed after cleaning to remove all residues.

Maintenance of Window and Door Glass

- All glass surfaces should be kept clean by prompt removal of all dirt.
- Use clean water and soft clean rag as buttons or grit can scratch the glass.
- In some instances, a small amount of mild detergent may be of some benefit. However, **DO NOT** use any form of abrasive cleaner or household cleaners.
- When using detergent make sure that the surfaces are rinsed well after cleaning to remove any detergent residue.

Special instructions for Solar Comfort glass, and other Low-E coated glass products

- The special coating on these types of glass is generally more difficult to clean.
- Use only soft, clean cloth, free from grit or buttons with a mild soap or detergent and water or recommended glass cleaner solution.
- Make sure to dry off excess water.
- **DO NOT** use abrasive cleaning agents.

Refer to our Solar Comfort Cleaning Recommendations document for more information.

Maintenance of Hardware

- General periodic maintenance is required on all hardware supplied such as locks, hinges, catches, closers and the like.
- The external finish of hardware must be kept clean by removing any harmful residue (especially salt spray) from the surface using a non-abrasive cleaning agent.
- Internal mechanisms of locks, catches, etc should be kept in good working order by applying a light spray of lubricant (WD40, RP7 or similar).
- **Care should be taken** during maintenance of internal mechanisms that any finished surface (eg. paint etc) is well protected to avoid damage.

Maintenance of Window and Door Rollers

- Remove the sliding panel of the product from the inside of the house. With the window or door partly open, lift the sliding panel up into the head while tilting the bottom of the panel towards you, out over the sill. Slide the panel downwards to remove it from the frame.
- Use a vacuum cleaner with a narrow nozzle to clean the track thoroughly.
- Use a soft rag and water mixed with mild detergent to wipe the track and rollers.
- It is important that rollers are cleaned 3-4 times a year.

Maintenance of Insect and Safety Screens

- Clean screens 3-4 times a year.
- Add a small amount of mild detergent to a bucket of warm water.
- Remove the screen from the window.
- Hose the screen down thoroughly. Dip a soft nylon brush into the bucket of water and gently brush the screen.
- Hose down well.
- Allow the screen to dry before replacing in the window.

Maintenance of Stainless View™ and Ali-View™ Screens

- Stainless View™ and Ali-View™ screens should be cleaned at frequent intervals as indicated in the table below.
- It is important that non-abrasive mild detergent solution combined with warm water and a clean, soft, non-abrasive cloth, are used for cleaning.
- Hand cleaning is recommended except for multi-storey buildings and large commercial projects where carefully controlled methods to loosen deposits of dirt and grime are required.
- It is essential to finish off the cleaning by thoroughly rinsing all surfaces to remove all residue.
- Fibre brushes may be used to loosen dirt and grime, but abrasive papers such as sand paper or emery paper **MUST NOT** be used.

Recommended Maintenance Intervals

Type of Environment	Definition of Environment	Maximum Maintenance Intervals
Mild	Being rural, away from the coast and remote industry and urban activity.	6 Months
Moderate	Being mainly urban, inland and away from heavy industrial activity.	3 Months
Tropical / Severe	Being coastal/marine, subject to salt deposition and within 15km of the eastern coast or 10km of the western coast of Australia.	2-4 Weeks